Solicitation Questions & Answers

Q 1: What is the schedule to access the location for the installation work?

A: The location is open from 7:00am to 5:00pm, from Monday to Friday. If you require to work after hours, or on weekends, you must request the COR of this contract in advance, so coordination can be made for your access.

Q 2: Do you have a control center for the monitoring of the temperature of the refrigeration equipment?

A: No, there is not. We only request the application for remote monitoring of the temperatures for the refrigeration equipment on line item 5 of the SOW.

Q 3: Do you require the installation of floor drainages inside the cold room?

A: No. The floor drainage is already located outside the cold room, and we do not require an inside floor drainage.

Q 4: Will the morgue work stop during the installation?

A: No, the morgue work will continue. Please note the cold rooms are and will remain empty during the installation, and the area is separate from the Autopsy Room.

Q 5: What is the period of performance?

A: Per SOW Delivery Schedule: "All equipment shall be delivered to the address provided on Section 8, Place of delivery as soon as possible (ASAP) but no later than (NLT) one-hundred and twenty (120) calendar days from receipt of the award notification. Install of the equipment shall be made within seven (7) days after delivery of the equipment, and the training on use shall be made within seven (7) days after installation. For a total period of performance of one-hundred and thirty-four (134) calendar days."

Q 6: Can we include as part of the installation the replacement of water extraction pumps for the refrigeration equipment?

A: Yes, it can be included as part of the installation. Please consider the water must reach the external floor drainages.

Q 7. For the requested documentation, related to: "Evidence that the offeror/quoter operates an established business with a permanent address and telephone listing."; could be company articles of incorporation, invoices, cks?

A: Yes, or any documentation that proves that business is operational. You can also include address of business and phone numbers.

Q 8. What does "point of contact info" mean? Previously, they already ask for the name, address and telephone number of the offeror and in this part what data is required?

A. Point of contact means, your company's representative that the U.S Government can reach and identify as responsible for projects execution or any additional information that might be required. Please include Name, email, phone number.

Q 9: Regarding the installation, could you please tell us what is the height between the ceiling of the current cold rooms and the ceiling of the building?

The height from floor to ceiling is 4.20m, the height of the cold rooms is 2.80m from the floor, so the measurement between the cold rooms and the slab is approximately 1.80m. There are some beams in between which are around 70 cm.

Q 10: In the description of the request I do not see that they included the doors of the cold rooms, which require new doors to be installed.

Doors are not being replaced nor part of this requirement.